

Drone Policy

The Tops is a multi use guest facility that hosts numerous groups at any one time. It operates 365 days a year and provides an array of experiences both located within buildings and in the outdoors. Technology and the opportunity to capture images in a variety of manners has necessitated the development of a policy that tries to coordinate the use of drone apparatus which are now commonly utilised within the community.

The Tops, in all its endeavours, has the underlying desire to provide a safe community space for individuals to connect and engage, whilst assisting those groups to meet predetermined outcomes. This requires the management of interactions with our facility, our staff and other guest groups at any one time. Use of drone technology now requires the recognition of the following operational parameters by guest groups before groups will be given permission to use them on our premises.

Drone Operational Guidelines

1. Guest group leaders are responsible for the use of drones by their group and individual members of their group.
2. Guest groups acknowledge the intention by the Tops to provide a safe environment for all guest groups. Operation of drones forms part of this safe environment.
3. Guest groups must obtain permission, from The Tops to operate a drone prior to their stay.
4. Guest groups will need to provide a copy of their Public Liability Insurance policy noting the activity of drone use.
5. Guest groups acknowledge this policy and agree to comply with this and all other instructions given by Tops staff with regard to use of the drone.
6. Drones must not operate within 4 metres of any building or structure at The Tops.
7. Drone operation around outdoor activities must be discussed with Tops staff including instructors prior to use at the said activity.
8. Guidelines around specific use within close proximity of activities must not adversely interfere with the activity and its safe delivery.
9. Drones are not to be used during safety briefings or debriefs.
10. Should any drone activity be deemed by the instructor or other Tops staff representative to detrimentally effect the safe delivery of the activity, the drone operator will be instructed to immediately cease operation or to relocate to another suitable location.
11. Images must only be taken of Guests who are members of the drone operator's Guest group. Necessary permission for images to be taken are the sole responsibility of the Guest group organiser.
12. It is strictly NOT permitted to collect images of any other individual on Tops property without prior approval. Such approval is not intended to be sought at the time of the event as other individuals utilising our facility should be afforded appropriate privacy. Any matter relating to this matter should be discussed with Tops Guest Services staff.
13. Drone operators will be liable for any damage to Conference Centre facilities and/or individual